

**Amendments to the Claims:**

This listing of claims will replace all prior versions, and listings, of claims in the present application:

**Listing of Claims:**

1 – 5. (Cancelled).

6. (original) A method for a remote control access point to gain remote control of a wireless communication device, the method comprising:

receiving a data call request from a remote control access point via a wireless communication network;

establishing a data call with the remote control access point;

receiving authentication information from the remote control access point;

validating the authentication information; and

providing the remote control access point with access to a plurality of remote control programs.

7. (original) The method of claim 6, further comprising:

executing a first remote control program to establish an audio link with the remote control access point; and

executing a second remote control program to establish a video link with the remote control access point, wherein the audio link and video link in combination establish a video conference between the wireless communication device and the remote control access point.

8. (original) The method of claim 6, wherein the wireless communication device is communicatively coupled with a camera device, further comprising executing a first remote control program to instruct the camera with to capture an image.

9. (original) The method of claim 8, further comprising executing a second remote control program to send the captured image to a remote location.

10. (original) The method of claim 6, wherein the remote control access point is a customer service workstation integral to the wireless communication network.

11. (original) The method of claim 6, wherein the remote control access point is communicatively coupled with the wireless communication network via the internet.
12. (original) The method of claim 6, wherein the remote control access point is a wireless communication device.
- 13 – 14. (Cancelled).
15. (currently amended) A remote control enabled wireless communication device capable of establishing a data call over a wireless communication network comprising:
  - a communication means configured to establish a data call with a remote control access point over a wireless communication network;
  - a data storage area configured to store authentication information and executable programs;
  - a plurality of executable remote control programs housed in the data storage area;
  - a microprocessor communicatively coupled with the data storage area and configured to execute the plurality of executable remote control programs; and
  - an authentication program stored in the data storage area and executable by the microprocessor, the authentication program configured to validate a remote control request received from the remote control access point.
16. (Cancelled).
17. (New) The wireless communication device of claim 15, wherein at least one of the executable programs stored in the data storage area cannot be executed by a user of the wireless communication device.
18. (New) The wireless communication device of claim 15, wherein an executable program stored in the data storage is configured to prevent use of the wireless communication device by a local user.
19. (New) The wireless communication device of claim 15, wherein the communication means is configured to receive a new remote control program from the remote control access point and store the new remote control program in the data storage area.
20. (New) The wireless communication device of claim 19, wherein the microprocessor is configured to execute the new remote control program.

21. (New) The wireless communication device of claim 15, wherein the microprocessor is configured to schedule the execution of a remote control program at a future time.
22. (New) The wireless communication device of claim 21, where in the future time is after the data call is terminated.
23. (New) The method of claim 6, wherein the plurality of remote control programs includes a program that is unavailable to a user of the wireless communication device.
24. (New) The method of claim 6, further comprising receiving a new remote control program from the remote control access point; and executing the new remote control program on the wireless communication device.
25. (New) The method of claim 6, further comprising scheduling a remote control program for execution at a future time.
26. (New) The method of claim 25, wherein the future time is after the data call is terminated.
27. (New) The method of claim 25, wherein the scheduled remote control program is configured to execute a plurality of remote control programs.
28. (New) The method of claim 6, further comprising notifying a user of the wireless communication device that a remote control session has been established.
29. (New) The method of claim 6, further comprising not notifying a user of the wireless communication device that a remote control session has been established.
30. (New) The method of claim 6, further comprising receiving an instruction from the remote control access point to execute a particular remote control program; and executing the particular remote control program to prevent use of the wireless communication device by a local user.